



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.



Customer Service Advisory Committee Meeting

9:00 a.m.

Friday, September 10, 2021

AGENDA
CUSTOMER SERVICE ADVISORY COMMITTEE MEETING
TEXAS DEPARTMENT OF MOTOR VEHICLES
4000 JACKSON AVE., BUILDING 1, LONE STAR ROOM
AUSTIN, TEXAS 78731
OPEN MEETING VIA
TELEPHONE CONFERENCE CALL*
PURSUANT TO GOVERNMENT CODE §551.125
FRIDAY, SEPTEMBER 10, 2021
9:00 A.M.

THIS MEETING WILL BE HELD REMOTELY VIA TELEPHONE CONFERENCE CALL*

THE PUBLIC PHYSICAL LOCATION FOR PUBLIC TO LISTEN TO THE MEETING:

Texas Department of Motor Vehicles
4000 Jackson Ave., Building 1, Lone Star Room
Austin, Texas 78731

Teleconference Instructions:

Phone number for accessing the meeting via phone:

United States Toll Free: 1-(844)-740-1264

Event number/Access code: 2465 036 0251

Event password: 091021

Link to September 10, 2021, TxDMV Customer Service Advisory Committee Meeting Documents: <https://www.txdmv.gov/about-us/txdmv-board-meetings>

*The public can listen to the meeting via the toll-free number listed above. If you have any technical questions about accessing the meeting, please send an email to Board.Tech.Help@txdmv.gov.

All agenda items are subject to possible discussion, questions, consideration, and action by the Customer Service Advisory Committee of the Texas Department of Motor Vehicles (Advisory Committee). Agenda item numbers are assigned for ease of reference only and do not necessarily reflect the order of consideration by the Advisory Committee. A quorum of the Board of the Texas Department of Motor Vehicles (board) may be present at this meeting for information-gathering purposes and discussion. However, board members will not vote on any Advisory Committee agenda items, nor will any board action be taken.

1. CALL TO ORDER

A. Roll Call and Establishment of Quorum

- B. Welcoming Remarks and Introduction of Advisory Committee Members - Whitney Brewster

2. DISCUSSION, BRIEFING, AND ACTION ITEMS

- A. Purpose, General Information, and Scope of the Advisory Committee - TxDMV Office of General Counsel (BRIEFING ONLY)
- B. Nominations and Selection of Advisory Committee Presiding Officer - TxDMV Office of General Counsel (ACTION ITEM)
- C. Nominations and Selection of First Vice Chair to Act as the Presiding Officer When the Presiding Officer is Not Available and to Make Presentations to the Board - Presiding Officer (ACTION ITEM)
- D. Nominations and Selection of Second Vice Chair to Act as the Presiding Officer When the Presiding Officer and the First Vice Chair Are Not Available and to Gather and Organize Presentations to the Board - Presiding Officer (ACTION ITEM)
- E. Recommendations of Advisory Committee for Presentation to the Board - TxDMV Office of General Counsel and Presiding Officer (BRIEFING AND DISCUSSION)
- F. Implementation Plan for Advisory Committee Recommendations - TxDMV Staff
 - i. [Implementation of Senate Bill 876](#) - TxDMV Vehicle Titles and Registration Division (BRIEFING AND DISCUSSION)

3. PUBLIC COMMENT

4. ADJOURNMENT

The Advisory Committee will allow an open comment period to receive public comment on any agenda item or other matter that is under the jurisdiction of the Advisory Committee. No action will be taken on matters that are not otherwise part of the agenda for the meeting. For subjects that are not otherwise part of the agenda for the meeting, Advisory Committee members may respond in accordance with Government Code Section 551.042 and consider referring the matter to the board.

If you want to comment on any agenda item (including an open comment under Item #3), you must send an email to GCO_General@txdmv.gov with one of the following prior to the agenda item being taken up by the Advisory Committee:

1. a completed registration form (available on the TxDMV webpage for the Board and other public meetings: <https://www.txdmv.gov/about-us/txdmv-board-meetings>); or
2. the following information:
 - a. the agenda item you wish to comment on;
 - b. your name;
 - c. your address (optional), including your city, state, and zip code; and
 - d. who you are representing.

You must wait for the presiding officer to call on you before you verbally make your comment. Each speaker will be limited to three minutes, and time allotted to one speaker may not be reassigned to another speaker.

Agenda items may be presented by the named presenters or other Advisory Committee members.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the department as far in advance as possible, but no less than two days in advance, so that appropriate arrangements can be made. Contact David Richards by telephone at (512) 465-1423.

I certify that I have reviewed this document and that it conforms to all applicable Texas Register filing requirements.

CERTIFYING OFFICIAL: Tracey Beaver, General Counsel, (512) 465-5665.

AN ACT

relating to the county in which a person may apply for the registration of and title for a motor vehicle.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 501.023(a), Transportation Code, is amended to read as follows:

(a) The owner of a motor vehicle must present identification and apply for a title as prescribed by the department, unless otherwise exempted by law. To obtain a title, the owner must apply:

(1) to the county assessor-collector in the county in which:

(A) the owner is domiciled; or

(B) the motor vehicle is purchased or encumbered;

or

(2) to any ~~the~~ county assessor-collector ~~[of a county]~~ who is willing to accept the application ~~[if the county assessor-collector's office of the county in which the owner resides is closed or may be closed for a protracted period of time as defined by the department]~~.

SECTION 2. Section 501.0234(d), Transportation Code, is amended to read as follows:

(d) A seller who applies for the registration or a title for a motor vehicle under Subsection (a)(1) may ~~shall~~ apply:

(1) to the county assessor-collector of the county in which:

(A) the owner is domiciled; or

(B) the motor vehicle is purchased or encumbered;

or

(2) to any [in the] county assessor-collector who is willing to accept the application [as directed by the purchaser from the counties set forth in Section 501.023].

SECTION 3. Section 501.030(e), Transportation Code, is amended to read as follows:

(e) Before a motor vehicle that is required to be registered in this state and that is brought into this state by a person other than a manufacturer or importer may be bargained, sold, transferred, or delivered with an intent to pass an interest in the vehicle or encumbered by a lien, the owner must apply for a title in a manner prescribed by the department to the county assessor-collector for the county in which the transaction is to take place or to any assessor-collector who is willing to accept the application. The assessor-collector may not issue a title receipt unless the applicant delivers to the assessor-collector satisfactory evidence showing that the applicant is the owner of the vehicle and that the vehicle is free of any undisclosed liens.

SECTION 4. Section 502.0023(b), Transportation Code, is amended to read as follows:

(b) A system of extended registration under this section must allow the owner of a commercial fleet to register[+]

~~[-(1)]~~ an entire commercial fleet in the county of the owner's residence or principal place of business or in any county in which the county assessor-collector is willing to accept the registration[+]~~[-or]~~

~~[-(2) the motor vehicles in a commercial fleet that are operated most regularly in the same county].~~

SECTION 5. Section 502.040(b), Transportation Code, is amended to read as follows:

(b) The application must be accompanied by personal identification as determined by department rule and made in a manner prescribed by the department through:

(1) [~~through~~] the county assessor-collector of the county in which the owner resides; or

(2) any [~~if the office of that assessor-collector is closed, or may be closed for a protracted period of time, as defined by department rule, through a~~] county assessor-collector who is willing to accept the application.

SECTION 6. Section 502.041(a), Transportation Code, is amended to read as follows:

(a) Notwithstanding Section 502.040, the owner of a vehicle may concurrently apply for a title and for registration through the county assessor-collector of the county in which:

- (1) the owner resides; [~~or~~]
- (2) the vehicle is purchased or encumbered; or
- (3) the county assessor-collector is willing to accept the application.

SECTION 7. Section 502.407(c), Transportation Code, is amended to read as follows:

(c) It is a defense to prosecution under this section that at the time of the offense:

- (1) the office of the county assessor-collector for the county in which the owner of the vehicle resided was closed for a protracted period of time in accordance with department rules [~~Section 502.040(b)(2)~~]; and
- (2) the vehicle's registration was expired for 30 working days or less.

SECTION 8. The heading to Section 520.006, Transportation Code, is amended to read as follows:

Sec. 520.006. COLLECTION OF FEES ON BEHALF OF ANOTHER ASSESSOR-COLLECTOR; COMPENSATION OF ASSESSOR-COLLECTOR.

SECTION 9. Sections 520.006(a-1) and (b), Transportation Code, are amended to read as follows:

- (a-1) A county assessor-collector collecting fees on behalf

of another [a] county assessor-collector [~~whose office is closed or may be closed for a protracted period of time as defined by the department~~] for purposes of Section 501.023, 501.0234, 501.030, 502.0023, [or] 502.040, or 502.041 shall collect all taxes, fees, and other revenue based on the vehicle owner's county of residence. The vehicle owner's county of residence shall be the recipient of all taxes, fees, and other revenue collected as a result of the transaction, except that the county processing the application may retain the portion of the title application fee under Section 501.138 and the processing and handling fee under Section 502.1911 that the tax assessor-collector is authorized to [may] retain [the commission for fees collected, but shall allocate the fees to the county that is closed or may be closed for a protracted period of time].

(b) A county assessor-collector who is compensated under this section for processing a transaction shall pay the entire expense of issuing registration receipts and license plates under Chapter 501 or 502 from the compensation allowed under this section.

SECTION 10. Section 521.144(c), Transportation Code, is amended to read as follows:

(c) A registration receipt issued by a [~~the~~] county assessor-collector in this state [~~of the county in which the new resident resides~~] is satisfactory evidence that a motor vehicle is registered under Chapter 502.

SECTION 11. The following provisions of the Transportation Code are repealed:

- (1) Section 501.023(e); and
- (2) Section 501.0234(e).

SECTION 12. Section 502.407(c), Transportation Code, as amended by this Act, applies only to an offense committed on or after the effective date of this Act. An offense committed before

the effective date of this Act is governed by the law in effect when the offense was committed, and the former law is continued in effect for that purpose. For purposes of this section, an offense was committed before the effective date of this Act if any element of the offense occurred before that date.

SECTION 13. This Act takes effect March 1, 2022.

President of the Senate

Speaker of the House

I hereby certify that S.B. No. 876 passed the Senate on April 13, 2021, by the following vote: Yeas 29, Nays 2; and that the Senate concurred in House amendments on May 27, 2021, by the following vote: Yeas 28, Nays 3.

Secretary of the Senate

I hereby certify that S.B. No. 876 passed the House, with amendments, on May 14, 2021, by the following vote: Yeas 93, Nays 35, one present not voting.

Chief Clerk of the House

Approved:

Date

Governor



Texas Department of Motor Vehicles

Senate Bill 876 Implementation Efforts

Senate Bill (SB) 876 relates to the county in which a person may apply for the registration of and title for a motor vehicle. Senate Bill 876 allows a dealer or purchaser of a vehicle to apply for title and for registration to any county tax assessor-collector willing to accept the transaction in addition to the purchaser's, seller's, or lienholder's county. Additionally, an owner of a vehicle may renew their registration with any county tax assessor-collector willing to accept the transaction. Senate Bill 876 is effective March 1, 2022.

Below are TxDMV's ongoing efforts to implement SB 876:

- **Program the department's automated systems (Registration and Title System (RTS), webDEALER, and webSUB).**
 - The Vehicle Titles and Registration (VTR) Division and Information Technology Services Division are continuously working to develop programming requirements for title and registration transactions, which include impacts to funds distribution and reporting.
 - Anticipated implementation with spring RTS 12.0 Release.
- **Adopt rules to implement SB 876 in the Texas Administrative Code.**
 - The department is drafting rules under Texas Administrative Code Chapter 217 to implement SB 876.
 - Anticipated for proposal in the winter of 2021.
 - Anticipated adoption prior to the March 1, 2022 effective date.
- **TxDMV and Tax Assessor-Collectors Association of Texas leadership hold reoccurring meetings to discuss implementation.**
- **TxDMV Communication Strategy Development**
 - As programming and rules are finalized, the department will distribute communications to stakeholders, as well as revise various learning modules, forms, and supplemental documents.